

LC Leading Change™

An IBF Accredited Program by Eagles Flight Asia



2 full days



Pre & Post Session
Activities



Assessment and
Statement of
Attainment (SOA)



14.5
Hours CPD



10-15 Financial
Leaders, Business
Unit Heads & Mid/Sr.
Management



Available virtually
or in-person

We are on the cusp of a technological revolution. The financial sector in Singapore has been remarkably resilient throughout the pandemic. The industry quickly adapted to address market shifts and changing customer needs.

The upheaval has acted as a catalyst for a wider shift and implementation of new ways of working and tools. It is the start of ongoing change at an accelerated pace. The Asian region is well-placed to embrace the exciting opportunities.

Whilst fortune favours the bold, the reality is, change is hard. In fact, in the moment and at an emotional level, we are wired to resist change. The reality of remote work, new work processes and maintaining employee morale makes leading change more complex.

How we naturally think and behave becomes an even greater challenge when the big picture strategic change doesn't translate to the day-to-day operational, department level change that is being required.

At every level of the organisation, leaders are being called upon to remove anxiety and overcome inertia. To do so, leaders need to proactively sense triggers and through better internal communication, motivate and engage their people.

Eagles Flight's change management program, **Leading Change™**, is more than a transfer of knowledge. **Leading Change™** helps leaders appreciate the mindset shift required to be successful in the new business environment. The program applies theory to the actual business situation the leader is facing and helps them identify the gaps that they need to close – for themselves and their teams.

The Outcome

In **Leading Change™**, leaders will gain the necessary knowledge and perspective to lead employees with the vision, clarity, adaptability, and the motivation they need to succeed in times of change.

- Translate macro-organisational change plans to operational department, business unit, team plans.
- Appreciate the mindset needed to manage self and others across the change journey, relating individual department needs to macro change plans.
- Create a blueprint of gaps and practical next steps for them to take action.
- Understand the 5 areas of priority and gain the necessary knowledge and perspective to lead teams through change and bridge gaps.

Not Your Ordinary Learning Experience

An Eagles Flight experiential learning program is unlike anything you or your participants have seen before – it's not another lecture, case study, or role-play. It's an immersive, learn-by-doing experience, where the learning is embedded in an engaging activity. Why do we do this? It allows participants to simply be themselves in the experience, and act as they normally would at work. This is where true behaviour change begins.

By personally experiencing the results that come from applying their existing behaviours, participants see the link between their performance in the experience and the changes they need to make to maximise performance at work. A powerful debrief reinforces the lessons learned in the experience and shows how to apply those lessons back on the job. New competencies are developed, learnings are retained, and individuals are more likely and better able to enthusiastically apply their new knowledge to improve their day-to-day performance.



This programme has been accredited by The Institute of Banking & Finance (IBF)

Leading Change™ is accredited by The Institute of Banking & Finance Singapore (IBF) under the Skills Framework for Financial Services, and is eligible for funding support under the IBF Standards Training Scheme (IBF-STTS), subject to all eligibility criteria being met.

Find out more on www.ibf.org.sg

Left with questions?
Wondering what a partnership could look like?
Give us a shout!

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