

Coachable moments are happening everyday, in every area of your organization. Do you believe your leaders are taking full advantage of these moments? Coaching has the potential to drive employee engagement, collaboration, and trust, and allows you to communicate where your employees are currently performing, what the standard needs to be, and the opportunity to consistently raise it. Effective coaching allows you to consistently improve the performance and productivity of individuals.

While you may have a formal feedback strategy in place, such as regular reviews, leaders are involved in the everyday lives of employees and that is where there are opportunities to provide authentic and actionable feedback. In Eagle's Flight's coaching program, Outcome Based Leadership, your leaders will understand their role as coaches, the importance of their own actions to drive desired behaviors, and how to deliver practical feedback. They will leave with the skills and tools to maximize their effectiveness as coaches who drive performance and productivity of their teams.

## The Outcome:

Individuals will return to work with the ability, tools, and confidence to:

- Recognize their role in modeling desired behaviors and actions
- Apply one-on-one coaching techniques to maximize individual performance
- Use coaching to drive accountability from individuals and teams to deliver the desired outcomes and live out your culture
- Deliver authentic feedback in everyday coachable moments, not just during scheduled reviews